

How satisfied were you with this course?

#	Answer	Bar	Response	%
45	Extremely satisfied		3	60.00%
46	Moderately satisfied		1	20.00%
47	Slightly satisfied		1	20.00%
48	Neither satisfied nor dissatisfied		0	0.00%
49	Slightly dissatisfied		0	0.00%
50	Moderately dissatisfied		0	0.00%
51	Extremely dissatisfied		0	0.00%
	Total		5	100.00%

Please explain your dissatisfaction with this course:

Text Entry

If you work for a Tribal VR program, how well has the information in this course improved your effectiveness as an employee?

#	Answer	Bar	Response	%
11	Extremely well		0	0.00%
12	Very well	<div style="width: 100%; height: 10px; background-color: #4a7ebb;"></div>	4	100.00%
13	Moderately well		0	0.00%
14	Not well		0	0.00%
15	Not well at all		0	0.00%
	Total		4	100.00%

In what ways has this course influenced your work or studies so far?

Text Entry

I have learned that managing a case load involves all areas of collaboration. Whether from providers, other agencies, the consumer, your own VR program personnel etc., working together toward that employment goal for the consumer to become successful. Also that TVR counselors should be diligent in providing timely and accurate documentation from referral to closure of case.

By helping me understand the terminology, policies, federal law, history of VR, the VR process in detail and many other things.

Making me more aware of the use of my time as commodity for the program and the people we serve.

I think the information I learned in this class will help me to be a better counselor. I really enjoy learning not just from the instructor, but the open dialogue that is encouraged in class.

Please share how well course outcomes were met by rating your areas knowledge both before and after completion of the course.

Before the Course								
#	Question	No Knowledge	Little Knowledge	Moderate Knowledge	High Degree of Knowledge	Very High Degree of Knowledge	Response	Average Value
1	Listing the required contents of a case record.	-	1	1	2	-	4	3.25
2	Describing the follow-up on a case that is determined "incapable of benefiting."	1	1	1	1	-	4	2.50
3	Describing the follow-up on a case that closed due to severity of disability.	2	-	1	1	-	4	2.25
4	Listing the criteria required to close a case where an employment outcome is successfully achieved.	-	1	1	2	-	4	3.25
5	Describing why it is important to have a single case record format for a TVR agency.	-	-	3	1	-	4	3.25
6	Describing your agency's strategy for ensuring that case records meet agency and legal standards, including confidentiality.	-	-	2	2	-	4	3.50
7	Describing the agency's methods for gathering and reporting the case record data to RSA.	-	-	2	2	-	4	3.50
8	Describing your agency's methods for ensuring client services are deliverable and follow the design of the case record when the assigned VRC is absent.	-	-	3	1	-	4	3.25
9	Describing how a counselor would prioritize caseload duties such as progress notes, paperwork and client contacts.	-	-	3	1	-	4	3.25
10	Describing the legal requirements for retaining closed case records.	-	1	2	1	-	4	3.00
After the Course								
#	Question	No Knowledge	Little Knowledge	Moderate Knowledge	High Degree of Knowledge	Very High Degree of Knowledge	Response	Average Value
1	Listing the required contents of a case record.	-	-	-	3	1	4	4.25
2	Describing the follow-up on a case that is determined "incapable of benefiting."	-	1	-	1	2	4	4.00
3	Describing the follow-up on a case that closed due to severity of disability.	-	1	1	1	1	4	3.50
4	Listing the criteria required to close a case where an employment outcome is successfully achieved.	-	-	1	2	1	4	4.00
5	Describing why it is important to have a single case record format for a TVR agency.	-	-	1	1	2	4	4.25
6	Describing your agency's strategy for ensuring that case records meet agency and legal standards, including confidentiality.	-	-	-	3	1	4	4.25
7	Describing the agency's methods for gathering and reporting the case record data to RSA.	-	-	-	3	1	4	4.25
8	Describing your agency's methods for ensuring client services are deliverable and follow the design of the case record when the assigned VRC is absent.	-	-	1	2	1	4	4.00
9	Describing how a counselor would prioritize caseload duties such as progress notes, paperwork and client contacts.	-	-	1	1	2	4	4.25
10	Describing the legal requirements for retaining closed case records.	-	-	1	2	1	4	4.00

What topics do you feel you need additional knowledge about or skill development in?

Text Entry

Would like to learn more about CANAR, RSA, and other TVR agencies and programs.

I'm not sure.

Examples of specific case layouts from different TVR Programs and State VR Programs - Examples of different aspects case management systems

None

Please describe how this course was relevant to your work or your educational goals:

Text Entry

This course and the other courses have taught me that as a TVR counselor that's in this field there is always something to learn. There have been so many things I should have known but didn't and after the courses I have learned so much. My confidence level has grown stronger after each class. I trust my decision making more and more. With this course I feel I have learned the purpose of good case management by controlling my distractions and trying to keep my cases up to date and understandable with order and goal oriented.

Everything we studied in this case is relevant to case management.

Very relevant - use case management daily in our program.

All of the info in this class and previous courses were relevant specifically to TVR. That helped me to gain a better understanding in TVR related issues and also made me more aware of what some of the TVR counselors in other parts of the country have encountered and how they have dealt with pop up issues.

If you work for a Tribal VR program, how do you plan on applying to what you've learned in this course to your job?

Text Entry

I intend to, empathize more with consumers while encouraging them to believe in themselves, keep better timely accurate narratives, keep the case moving forward, reach out and work with other agencies better, and provide documentation that is accurate for any case reporting needed. I would like to see more OK Tribal Voc-Rehab programs taking these courses.

I plan on following what we learned as we go about the VR process.

Being more aware of the time in the use of my time and co workers time and making sure that they are used in the most effective and efficient way possible.

All of the info was relevant to my job as a TVR counselor. I like how the info builds from one class to the next. In the beginning we just had a foundation, now we have walls and it's starting to look like a recognizable structure.

#	Answer	Bar	Response	%
23	Yes		4	100.00%
24	No		0	0.00%
	Total		4	100.00%

Please describe who you are able to share info from the course with and how it is shared (ex. with co-workers at a staff meeting):

Text Entry

When sharing course information and what I have learned is done at staffing, talking with other VR personnel, at council meeting and generally at every opportunity I get public or private. I try and always encourage other OK Tribal VR programs to take some of the courses.

With co-workers, new hires, students who intern with us.

co-workers - weekly telephone case staffing and monthly face to face case staffing/team meeting.

We share stuff we learn during our staff meetings.

Please rank how your expectations were met for the following:

#	Question	Far exceeds expectations	Exceeds expectations	Equals expectations	Short of expectations	Far short of expectations	Response	Average Value
1	Course organization	-	3	1	-	-	4	2.25
2	Course materials	1	3	-	-	-	4	1.75
3	Course instructor	3	1	-	-	-	4	1.25

What is the average number of hours per week that you spend completing course requirements outside of the GoToTraining sessions?

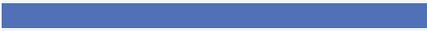
#	Answer	Bar	Response	%
1	1 or 2 hours		1	25.00%
2	3 or 4 hours		2	50.00%
3	5 or 6 hours		1	25.00%
4	7+ hours		0	0.00%
	Total		4	100.00%

#	Question	Always	Most of the time	About half the time	Sometimes	Never	Response	Average Value
1	The content in the documents relates to my work.	4	-	-	-	-	4	1.00
2	The content in the documents relates to my educational interests.	3	1	-	-	-	4	1.25
3	The documents were easy to read and understand.	4	-	-	-	-	4	1.00

Please rank how clear you found the following:

#	Question	Extremely clear	Somewhat clear	Neither clear nor unclear	Somewhat unclear	Extremely unclear	Response	Average Value
1	Requirements for the course	3	1	-	-	-	4	1.25
2	Course materials	4	-	-	-	-	4	1.00
3	GoToTraining sessions	4	-	-	-	-	4	1.00
4	Discussion questions	4	-	-	-	-	4	1.00

Which of the following would improve your experience with the course? Please check all that apply:

#	Answer	Bar	Response	%
1	More training on how to use Canvas before the start of the course.		0	0.00%
2	More visual material like videos or pictures.		3	75.00%
3	Simplified materials presented during class time (e.g., a PowerPoint presentation).		0	0.00%
4	More case studies or examples.		1	25.00%
5	Getting to know my classmates better.		3	75.00%
6	Better organization of course materials.		0	0.00%
7	Other (please explain):		1	25.00%
8	More training on how to use GoToTraining before the start of the course.		0	0.00%
	Total		8	100.00%

Other (please explain):

I'm pretty happy with how things are, but I knew you wanted feedback.

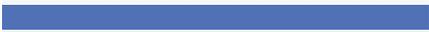
Which of the following did you find challenging? Please check all that apply:

#	Answer	Bar	Response	%
1	Making sure I was on track with all my assignments.		2	50.00%
2	Communicating during GoToTraining sessions (chat box, phone, mic).		0	0.00%
3	Accessing course materials.		0	0.00%
4	Understanding the instructor's lectures.		0	0.00%
5	Understanding course materials.		0	0.00%
6	Posting on the discussion board in Canvas.		0	0.00%
7	Using the Canvas email.		1	25.00%
8	Knowing how to get technical support.		0	0.00%
9	Other (please explain):		1	25.00%
	Total		4	100.00%

Other (please explain):

none

How likely are you to take future classes for credit?

#	Answer	Bar	Response	%
11	Extremely likely		3	75.00%
12	Moderately likely		1	25.00%
13	Slightly likely		0	0.00%
14	Neither likely nor unlikely		0	0.00%
15	Slightly unlikely		0	0.00%
16	Moderately unlikely		0	0.00%
17	Extremely unlikely		0	0.00%
	Total		4	100.00%