

A. NWIC outcomes: From the *List of NWIC Outcomes*, select the most important outcomes you assess in this course (at least one NWIC outcome must be chosen- **maximum of four**).

NWIC outcome # (e.g., “Written communication: 2a. Write Standard English”)	Instructional Activities: How will students master this outcome? (e.g., solving problems, group activity)	Assessment/Evaluation Strategies: How will you measure this outcome? (e.g., student presentations, essays)
Written Communication 1. Write in standard English 2. Write a technical paper using various credible sources	1. Choose a topic from a provided list 2. Submit a rough draft following the report guidelines 3. Submit a corrected final draft	1. Format follows guidelines 2. References cited properly 3. Spelling and grammar meet acceptable standards

B. Course outcomes: In order of priority, list the most important other learning outcomes for this course that you assess (a maximum of 10).

Other course outcomes: Complete the sentence – As a result of this course, students will be able to...	Instructional Activities: How will students master this outcome? (e.g., solving problems, group activity)	Assessment / Evaluation Strategies: How will you measure this outcome? (e.g., student presentations, essays)
Take and pass the Computing Technology Industry Association (CompTIA) A+ exam.	Reading, lecture, hands-on	Successful passing of the CompTIA exam
Completely disassemble and assemble and check the operation of a personal computer system.	Reading, hands-on, Internet research	End up with an operational computer
Identify hardware problems and perform repairs.	Reading, lecture, hands-on, Internet research	Be able to diagnose and repair instructor delivered hardware failures.
Identify computer equipment and describe its function.	Reading, lecture, hands-on, Internet research	Successfully identify and describe the function of twelve of fifteen computer components.
Use diagnostic software to troubleshoot equipment problems.	Reading, lecture, hands-on, Internet research	Successfully diagnose an ailing computer.
Upgrade a computer system for better performance or to meet user needs.	Reading, hands-on, Internet research	Either upgrade an existing computer to a new operating system and hardware or provide a written list of what software/hardware is needed to upgrade to meet a user’s needs.

C. Please list the NWIC outcomes and course outcomes from above on your syllabus.

D. Please assess the NWIC outcomes and course outcomes, which are listed above, in your classes.