

2018



Early Learning Center Survey Report

DEPARTMENT OF INSTITUTIONAL EFFECTIVENESS

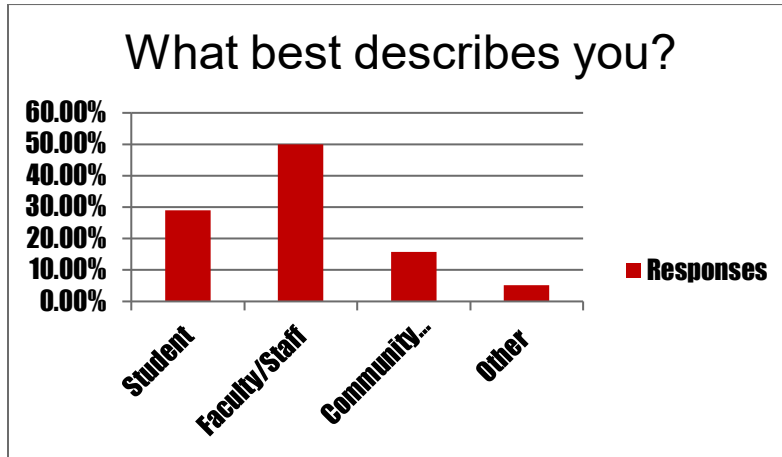
Survey Summary

- **16 Questions**
- **38 Respondents**
- Participants consisted of **50%** Faculty/staff, **29%** Student, **16%** Community Member, and **5%** Other.
- **51%** of participants are two-parent families
- **34%** of participants have a household gross salary of **\$50,000**
- The top age ranges for children are: **Age 5 and older 50% (1)**, **Preschool 21% (2)**, **Toddlers 19% (3)**, **Infants 10% (4)**
- **53%** of participants require **full-time** care Monday through Friday, all age groups.
- Other than full time, **Monday, Wednesday** and **Drop-ins** all tied for the most requested times of care.
- **58%** require year-round care
- The top 3 factors in terms of childcare importance were **Cost (1)**, **Quality (2)** and **Early Learning Center Curriculum (3)**.
- **42%** of participants selected year-round care as a way of improving services.
- Both students (**64%**) and staff (**34%**) believe \$25.00 per day is a reasonable amount of pay for childcare.
- The top 3 barriers participants faced when seeking childcare were **Availability (1)**, **Financial (2)**, and **Staff Support (3)**.
- The top 3 primary sources of payment were Self pay (**64%**), DSHS/Working Connections Subsidy (**18%**), and Financial Aid/Scholarships (**12%**)
- When students were asked if having childcare at the ELC is one of the reasons why they were able to attend Northwest Indian College, **56%** said yes, **44%** said no.



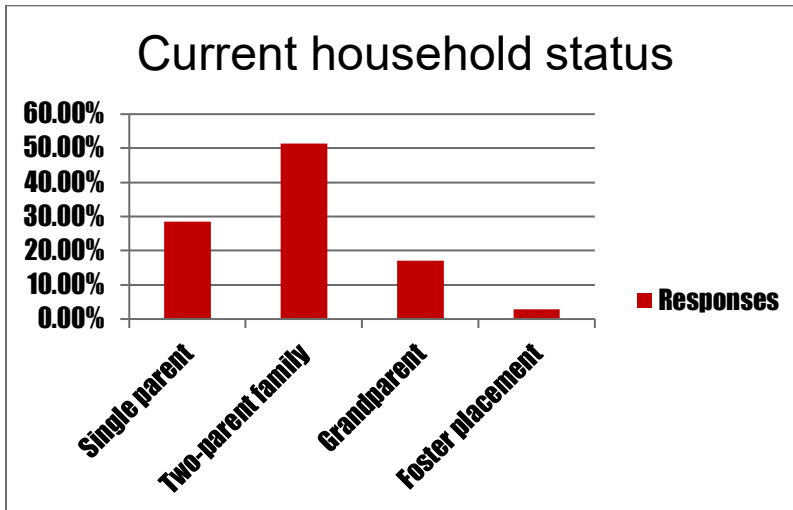
1. What best describes you? (38 Responses, 0 Skipped)

Answer Choices	Responses	Percentage
Faculty/Staff	19	50%
Student	11	29%
Community Member	6	16%
Other (Parent, Student/Staff)	2	5%



2. Current household status: (35 Responses, 3 Skipped)

Answer Choices	Responses	Percentage
Two-parent family	18	51%
Single parent	10	29%
Grandparent	6	17%
Foster placement	1	3%

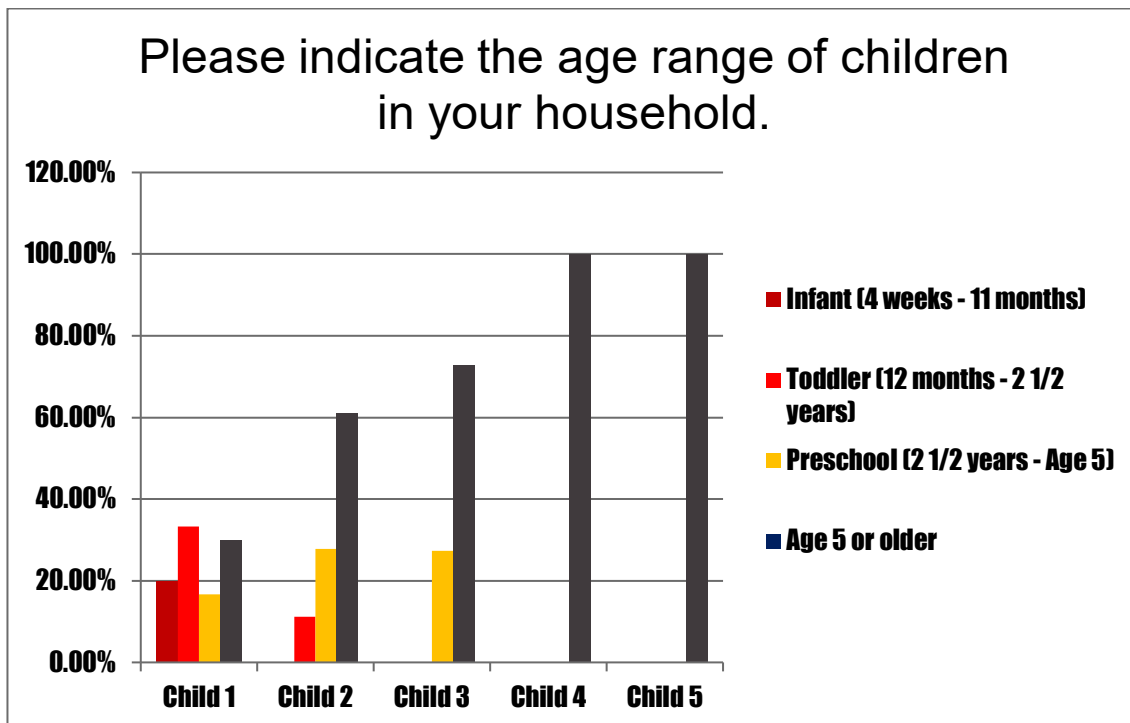


3. To help assess funding needs, please indicate your household gross salary range. (38 Responses, 0 Skipped)

Answer Choices	Responses	Percentage
Over 50,000	13	34%
Below 20,000	9	24%
30,000-39,000	8	21%
20,000-29,000	5	13%
40,000-49,000	3	8%

4. Please indicate the age range of children in your household. (32 Responses, 6 Skipped)

Number of children	Infant (4 weeks – 11 months)	Toddler (12 months – 2 ½ years)	Preschool (2 ½ years – Age 5)	Age 5 or older
Child 1	6	10	5	9
Child 2	0	2	5	11
Child 3	0	0	3	8
Child 4	0	0	0	3
Child 5	0	0	0	1
Totals:	6	12	13	32
63 Children	Infants: 10%	Toddler: 19%	Preschool: 21%	Age 5+: 50%

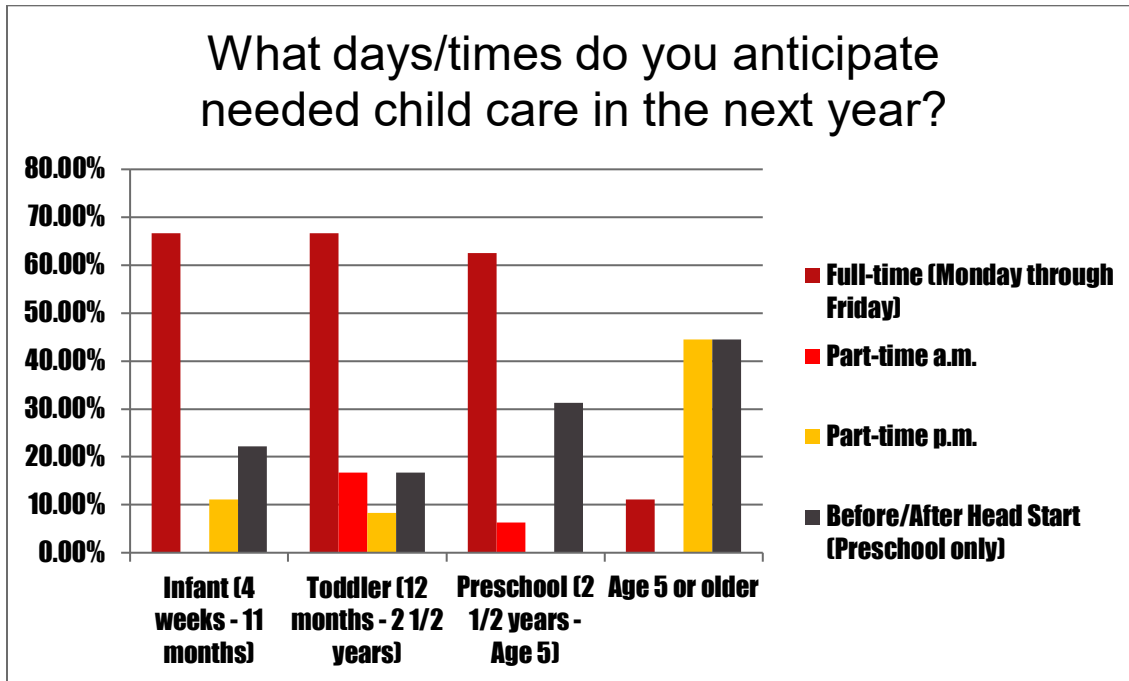


5. What days/times do you anticipate needed child care in the next year? (30 Responses, 8 Skipped)

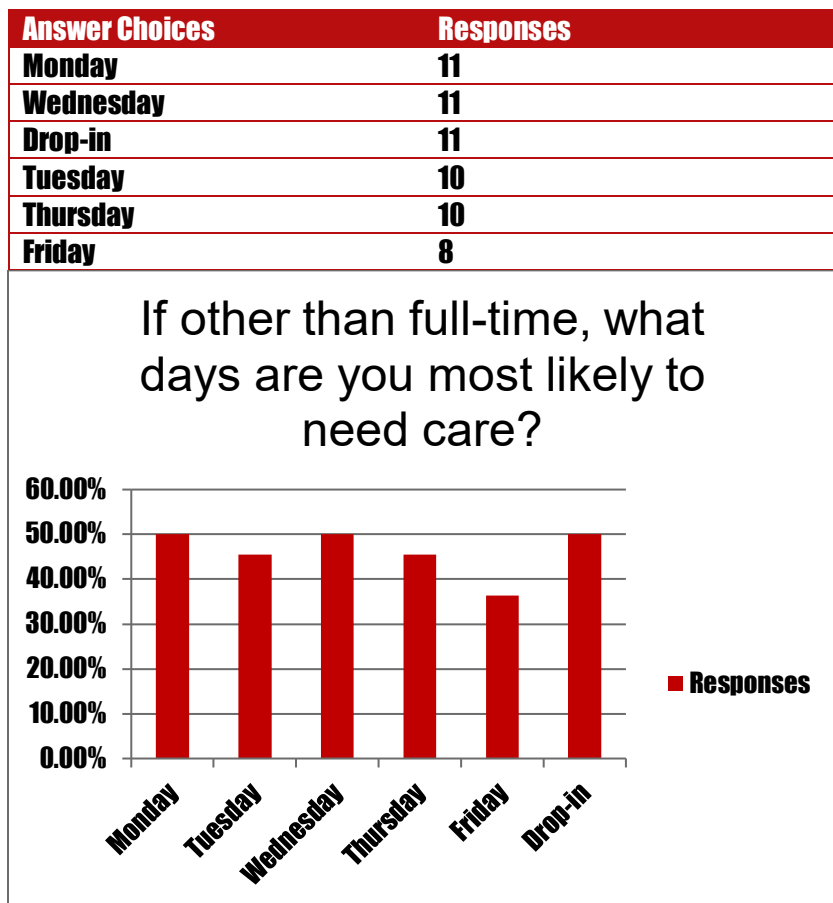
Age Groups	Full-time (Monday through Friday)	Part-time a.m.	Part-time p.m.	Before Head Start (Preschool only)
Infant (4 weeks-11 months)	6	0	1	2
Toddler (12 months-2 ½ years)	8	2	1	2
Preschool (2 ½ years – Age 5)	10	1	0	5
Age 5 or older	1	0	4	4
Responses:	25	3	6	13
Percentage:	53%	6%	13%	28%

Comment:

- Fridays when there is no preschool



**6. If other than full-time, what days are most likely to need care? (22 Responses, 16 Skipped)
Responses ranked by preference.**

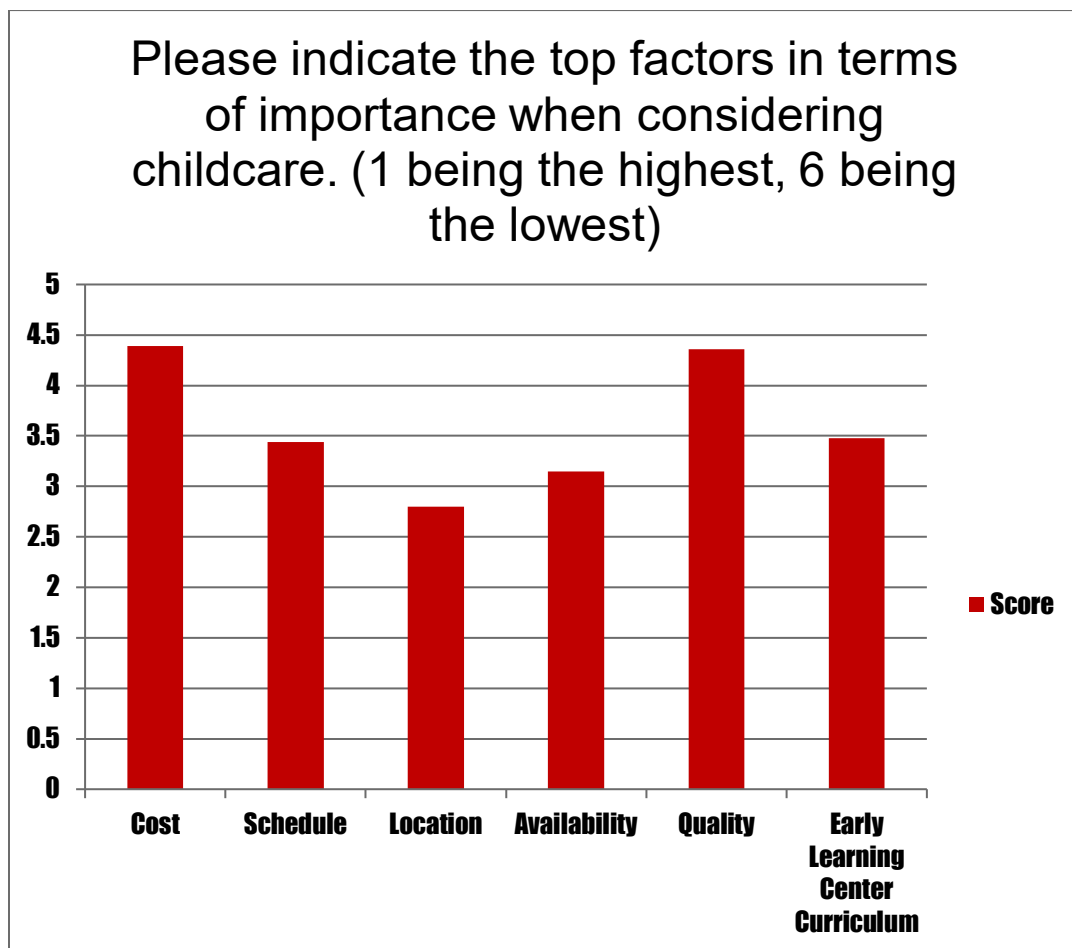


7. Do you need care? (31 responses, 7 skipped)

Answer Choices	Responses	Percentage
Year-round (Calendar year)	18	58%
Quarterly (Fall, winter, spring, summer)	7	23%
Drop-in	4	13%
Fall, winter, spring, (excluding summer)	2	6%

8. Please indicate the top factors in terms of importance when considering childcare. (1 being the highest, 6 being the lowest)

- 1) Cost – 4.39**
- 2) Quality – 4.36**
- 3) Early Learning Center Curriculum – 3.48**
- 4) Schedule – 3.44**
- 5) Availability – 3.15**
- 6) Location – 2.80**

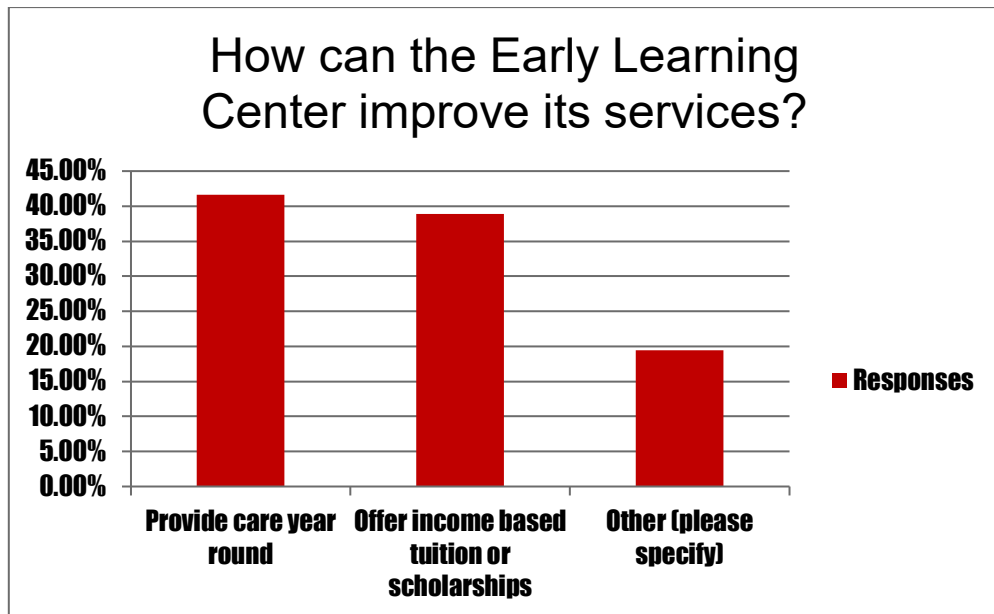


9. How can the Early Learning Center improve its services? (36 Responses, 2 Skipped)

Answer Choices	Responses	Percentage
Provide care year round	15	42%
Offer income based tuition or scholarships	14	39%
Other (please specify)	7	19%

Comments:

- As an employee and single parent, both of these are very important.
- The ELC is doing a great job as is.
- Year round care, tuition waivers for employees, no use of cell phones by staff.
- Both, providing care year round and offer sliding scale rate for parents that work and that do not qualify for child assistance.
- Having a supportive staff for families that are seeking a higher education, including families traveling out of town for child care. The Director and staff need flexibility with drop off times, especially for families who live out of town.
- More availability and be more affordable for low income families.
- Create an after school program for older siblings of the Early Learning Center.

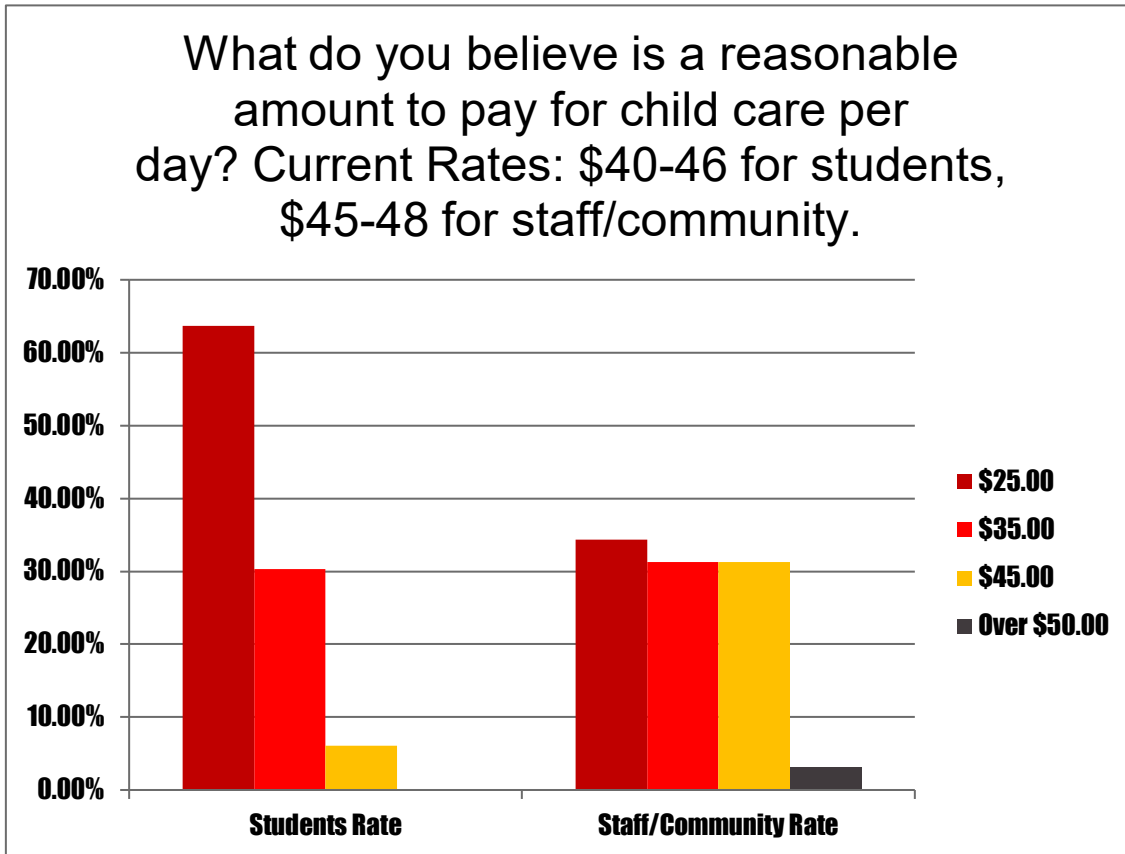


10. What do you believe is a reasonable amount to pay for child care per day? *Current rates: \$40-46 for students, \$45-48 for staff/community.* (34 Responses, 4 Skipped)

	\$25.00	\$35.00	\$45.00	Over \$50.00
Students Rate	64%	30%	6%	0%
Staff/Community Rate	35%	31%	31%	3%

Comments:

- \$25 for both if there has to be a flat rate offered, but having a sliding scale would be amazing.
- The Center should run a sliding scale.

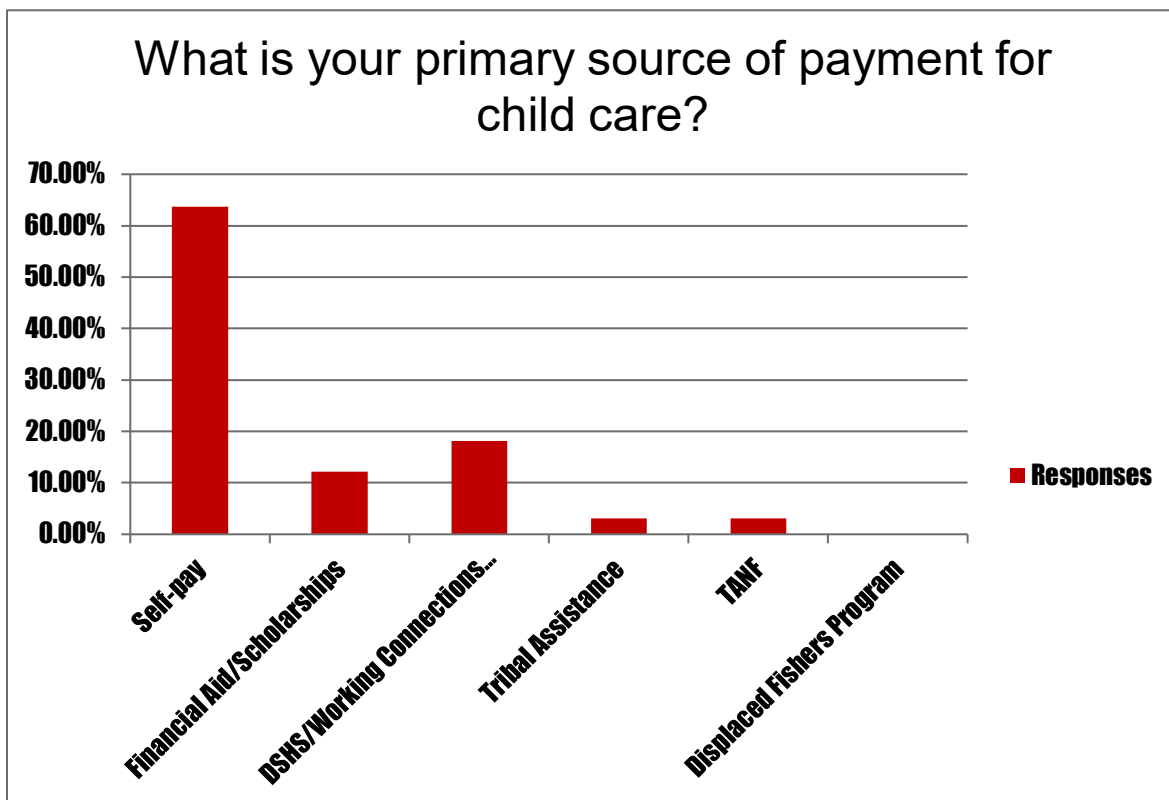


11. What barriers has your family experienced when seeking childcare? (32 Responses, 6 Skipped)

Barriers	Percentage
Availability of service (no openings)	43%
Financial (cost, expense)	35%
Staff support	8%
Special needs services	5%
Communication	3%
Location	3%
Tribal enrollment	3%

12. What is your primary source of payment for childcare? (33 Responses, 5 Skipped)

Answer Choices	Responses	Percentage
Self-pay	21	64%
DSHS/Working Connections Subsidy	6	18%
Financial Aid/Scholarships	4	12%
Tribal Assistance	1	3%
TANF	1	3%
Displaced Fishers Program	0	0%



13. Do you have any additional comments?

- “Assist with a sliding scale and base what people pay for childcare off of how much they are making at work. The Lummi Headstart does this.”
- “The ELC needs a supportive staff for families coming from near and far who are seeking a higher education and to be a little more flexible with schedules. Tuition for childcare should be based on a sliding scale and affordable for parents to pay when they don’t qualify for any other resources. Many solely rely on our own income to pay for a higher education and child care tuition.”
- “I love the ELC, the curriculum and how close it is to my work. I hate the thought of leaving because care is not available year round. Most students are working mothers in their 30s. We have to accommodate our own demographic to be successful. Other childcare facilities have long waiting lists for months and we are not at capacity. Offer care year round and we will fill that capacity.”
- “Thank you for all that you do for this community!”
- “It would be nice to have a newsletter about the good things at the ELC.”
- “Speaking with other community members the number one reason they will not enroll their children at the ELC is because it is close between quarters. There is a need for childcare in this community and it would help if they were open year round for everyone.”
- “My child was attended the ELC and the main reason I had to withdraw him was because I am a full time employee and student and it was difficult to find care for the week or month breaks, and other reasons were teachers were on their cellphones every time I dropped off, or picked up and another teacher made me feel very uncomfortable about her comments about my child. I had passed some boundaries and was very awkward when I dropped and pick up my child. I had multiple other parents say very similar comments about some of the teachers at the NWIC ELC. there should be no tolerance for cellphone usage while the teacher are caring for the children and for the safety of the children.”
- “I love the ELC and am grateful for the payroll deductions that make paying for childcare easier for me.”
- “How can we get childcare at our site campuses?”

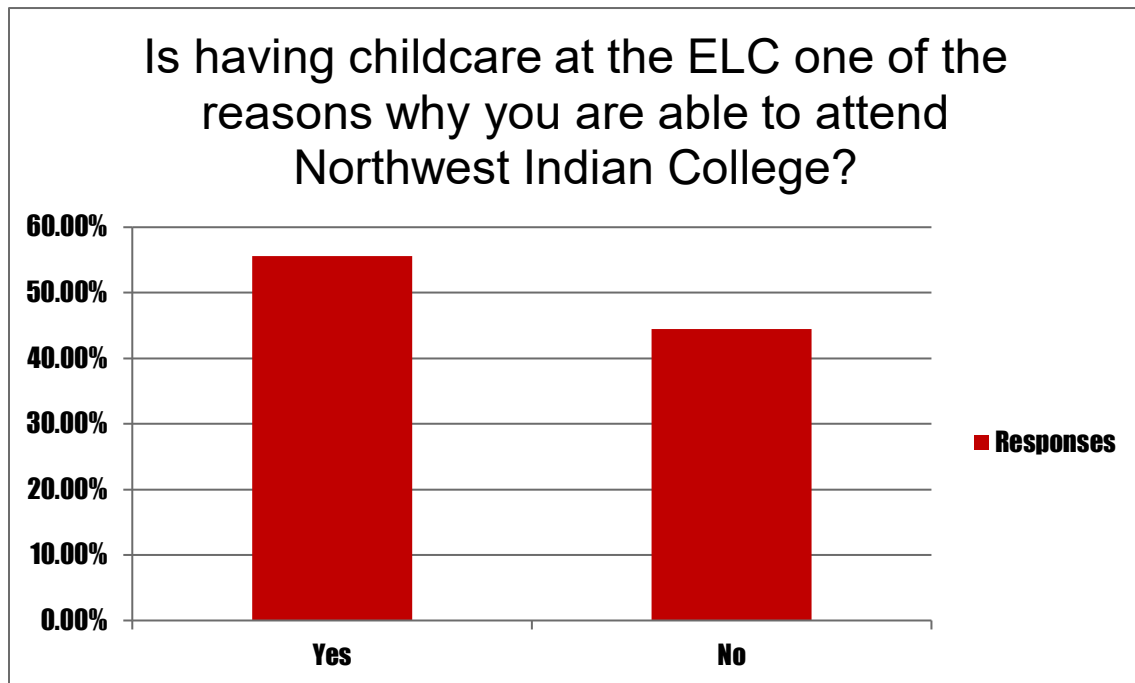
Student Feedback

14. Is having childcare at the ELC one of the reasons why you are able to attend Northwest Indian College? (9 Responses, 29 Skipped)

Answer Choices	Responses	Percentage
Yes	5	56%
No	4	44%

Comments:

- It is an important benefit.
- Family friend and student.



15. How has having childcare at the ELC helped you meet your educational goals? (10 Responses, 28 Skipped)

Comments:

- I am able to attend work and school while having my son at this amazing childcare center.
- It hasn't yet, but it would be of great value if it were here.
- Less to worry about.

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